



# Getting Started Guide

If you're managing someone else's medication—whether they're your child, parent, sibling, or friend—we're here to help. Use this guide to gather the necessary information before signing up.

## You'll need...

- Your loved one's contact information
- Their insurance card
- A list of current prescriptions, vitamins, and other pharmacy items
- Valid credit card or HSA card to have on file for co-pays

## How can we help you?

Our PillPack Advisors are available to help you understand if PillPack is right for your loved one.

Call us at **855-745-5725**

Or visit [www.pillpack.com/questions](http://www.pillpack.com/questions)

## Healthcare Information

Insurance ID Number

Sometimes labeled Member ID or Enrollee ID

Rx BIN

6-digit number

Rx Group

Sometimes labeled RxGrp

Rx PCN

Insurance Phone Number

Their Doctor(s) and Phone Numbers

Their Current Pharmacies and Phone Numbers

## Get Started Today

Sign up online at [www.pillpack.com/signup](http://www.pillpack.com/signup)

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